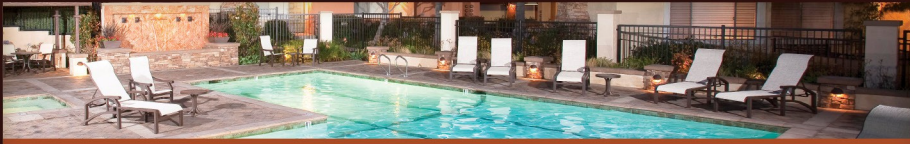


COUNTRY CLUB

# Villas & Terrace

LUXURY APARTMENT HOMES



## A NOTE FROM THE MANAGER

### SPRING HAS SPRUNG!

Every time we “Spring Forward”, that means Leasing Office hours change! As of Sunday, March 12, Leasing Office hours are Monday thru Sunday, 9am to 6pm.

Our “Satellite” Spas will be re-opened by March 31 for Residents to enjoy. No unattended guests are to be at any of our Pools, Spas or Fitness Center.



## USEFUL INFO

### HOUSEHOLD TIPS

**Our team is ALWAYS here to help, but here are some quick DIY tips...**

- \*Run your garbage disposal prior to starting your dishwasher. Helps to clear the line.
- \*Do not place rice, pasta, egg shells, vegetable peelings, etc. in garbage disposals.
- \*Know where the GFI is located. In case of an outage, a simple GFI reset may solve.
- \*If garage door not lifting, pull the red cord to manually open and close.

**Report all service requests to the Leasing Office. Advise if maintenance has permission to enter if no one will be home or what time is best if wish to be present.**



## PEST CONTROL

We offer Pest Control every Friday. Please visit the Leasing Office to sign a form if you wish to be treated. If form is NOT signed, you will not be treated. We're available 7 days a week from 9am to 6pm.

## OUR REFERRAL PROGRAM

Be sure to tell your friends and family how much you *love* living here! **We have a sweet Referral Program!** If the person you refer signs a **6 month lease, we'll take \$250 OFF** your rent. If they sign a **12 month lease, you'll get \$500 OFF** your rent!

**\$\$\$ We LOVE having Residents like YOU! \$\$\$**

## \*\*\*REMINDER\*\*\*

**Rent is due on or before the 1<sup>st</sup> day of each month.** There is a **five day grace period**, if payment is not received by this office by the 5<sup>th</sup> of each month, there is a \$25 late fee.

**\*\*\*AND!...\*\*\***

**Pay on or before the 1<sup>st</sup> of each month, and you can win our monthly basket!!**

## \*\*\*PET OWNERS\*\*\*

The Leasing Office continues to receive numerous complaints regarding pet owners NOT picking up after their pets. **THIS IS UNACCEPTABLE.**

Pet Stations are provided solely for pet waste.

Pets must be on leashes AT ALL TIMES when outside of the apartment home.

## Our Staff

**Donna Haas** *Community Manager*

**Raeanne Clunis** *Assistant Manager*

**Catalina Silva** *Leasing Consultant*

**Greg McCarthy** *Maintenance Supervisor*

**Juan Nunez** *Maintenance*

**Jose Lira** *Maintenance*

**Rosa Cazares** *Porter*

## Office Hours

Monday thru Sunday

9am to 6pm

**Our staff is always ready to help!**